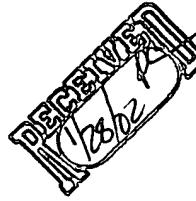


*Copy**Official*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Robert Klaus

Serial No.: 09/477,057

Group Art Unit: 2166

Filed: January 4, 2000

Exam: Robert Morgan

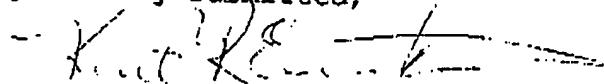
For: INTERACTIVE SYSTEM AND METHOD FOR SELLING INSURANCE

VIA Facsimile - 703-746-7239U.S. Patent and Trademark Office
Examiner Robert Morgan, GAU 2166
Washington, D.C. 20231SECOND NOTICE OF
CHANGE OF ATTORNEY'S ADDRESS IN PATENT APPLICATION

As requested in the Change of Attorney's Address in Patent Application filed March 28, 2000, please address all correspondence for this patent application to:

Kent R. Erickson, Esq.
SHUGHART THOMSON & KILROY, P.C.
Twelve Wyandotte Plaza
120 West 12th Street
Kansas City, Missouri 64105

Respectfully submitted,

By 
Kent R. Erickson
Reg. No. 36,793

KRE:sss

Twelve Wyandotte Plaza
120 West 12th Street
Kansas City, Missouri 64105
816-421-3355

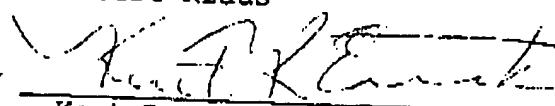
949919.2

JAN. 28. 2002 12:59PM
Robert Klaus

NO. 2945 P. 3/3
Serial No.09/477,057

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this Second Notice of Change of Attorney's Address in Patent Application regarding application Serial No.09/477,057 filed January 4, 2000, is being sent via facsimile transmission, to: The United States Patent and Trademark Office, Examiner Robert Morgan, Group Art Unit 2166, 703-746-7239, on this 28th day of January 2002.

Robert Klaus
By 
Kent R. Erickson

January 28, 2002

(Date of Signature)

LAW OFFICES
SHUGHART THOMSON & KILROY
A Professional Corporation

Twelve Wyandotte Plaza
120 West 12th Street
Kansas City, Missouri 64105-1929
(816) 421-3355
FAX (816) 374-0509

PLEASE DELIVERY IMMEDIATELY TO EXAMINER B. GREEN

DATE: January 28, 2002
TO: Examiner Robert Morgan, Group Art Unit 2166
FROM: Sharon Shatto, Legal Assistant to Kent R. Erickson
RE: App. Ser. No. 09/477,057; Inventor: Robert Klaus; Filed 01-04-00
FAX #: 703-746-7239

CLIENT MATTER CODE: EMP008.92394

**PLEASE ASSIST IN CHANGING THE ADDRESS FOR THE ATTORNEY OF RECORD
IN THIS APPLICATION. THANK YOU.**



PRIVILEGED AND CONFIDENTIAL

This facsimile contains CONFIDENTIAL INFORMATION, which may also be LEGALLY PRIVILEGED and which is intended only for the use of the individual or entity named above. If the reader of the facsimile is not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby on notice that you are in possession of confidential and privileged information. Any dissemination, distribution or copying of this facsimile is strictly prohibited. If you have received this facsimile in error, please immediately notify the sender by telephone (collect) and return the original facsimile to the sender at the above address via the U.S. Postal Service.

This transmission consists of 3 Pages, including the cover page. If there are any discrepancies, please contact our telex operator at the number shown below.

TO DISCUSS TRANSMISSION:
(816) 421-3355

PLEASE RETURN COPY TO: Sharon S. Shatto	Please Dispose Copy	Hard Copy Mailed
---	---------------------	------------------

1157343.1 Kansas City, Missouri • Overland Park, Kansas • Springfield, Missouri • Denver, Colorado